SDIMI 2007
Track C and Panel III:
Key Themes and Reflections

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Key Themes from Track C: Monitoring Measuring & Reporting

What we heard:

• There are many approaches in use and under development
• We need to use a range of tools and approaches for different audiences
• Transparency, verification, legitimacy recur as issues
• Other players (governments, NGOs) should also report on their SD contribution
• If we want to be believed then what people experience of us needs to align with what we say!

What we still need to work on:

• We do not yet have consistency or consensus on ‘good practice’
Key Themes from Track C: Stakeholders

What we heard:
- Sustainable development is a core business activity and a ‘social licence to operate’ is critical for success
- Many of us need to build internal capacity in this area
- ‘Host’ communities and their rights and customs should be respected and not seen as a problem
- Building understanding of SD issues in the wider community is a shared societal challenge
- Mine companies should not act in isolation – effects are cumulative
- Listening and learning needs to work both ways

What we still need to work on:
- Collaborative ways of working together and with others
- Right brain skills!

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Panel Discussion III: Stakeholders Expectations

• Almost nobody likes the word ‘stakeholder’

• Challenges identified include:
  – Identifying and prioritising interested groups
  – Understanding context, constituency and subtext
  – Avoiding exacerbating existing tensions

• Successful strategies include:
  – Patience, time and trust building
  – Openness, honesty and transparency
  – Respect for traditional structures and practices
  – Delivering against promises
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Reflections of a stakeholder…

I take away from this conference…

• **Encouragement** that the sector is committed to SD

• **Knowledge** of new viewpoints, approaches and techniques from across the industry

• **A personal challenge** to do more to communicate the progress the sector is making and the benefits of different sector working in partnership.