



'Milos+10' for the Titan Cement Group Sustainability Reporting

The history of learning, the success story, and the road ahead

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Living in a challenging world The 1990s

















Union Carbide Corporation





Living in a challenging world A World in transition



- > Traditionally, company reporting consisted of financial information.
- Market volatility, pricing pressures, variations in market performance and **demanding stakeholders** have all contributed in changing company reporting.
- > Corporate Social Responsibility (CSR) becomes a rising reputation safeguard.
- Communicating CSR becomes necessary!
- Since 1990's the trend for CSR communication grows continuously.

The evolution of CSR disclosure





Voluntary disclosure of ESG (non – financial) performance



Legal requirements in certain countries already applied (i.e. France, Denmark, U.K., ...)



Legal obligation to be imposed in large and/or listed companies by EU directive



- •Comply or explain
- Follow and integrate international standards (GRI, UN GC,
- ISO 26000)
- Integrated Reporting
- Independently Verified

Who cares about disclosures?





Why reporting?



Engagement with Key Stakeholders

- Pre-condition to meet business objectives
- > Commitment to continuous improvement

Engage with Employees

Engage with Communities

Engage with Customers and key Stakeholders

How do we report? The U.N. GC approach



(Blueprint, 2010)





TITAN Group Annual Report milestones

- ➤ 1983 One of the first companies in Greece to issue voluntarily a separate Social Report, in addition to the Annual Financial Report.
- ➤ 2002 Joined UN GC and adopt Global Reporting Initiative (GRI) Guidelines (G2)
- ➤ 2003 Issued the first CSR and Sustainability
 Report in accordance with the principles
 of the Global Reporting Initiative (GRI),
 covering all operations and countries.
- ▶2004 Focus on explaining values, principles,2005 commitments and priorities of TITANGroup to stakeholders.





Corporate Social Responsibility & Sustainability Repor



TITAN Group Annual Report milestones

➤ 2007 Adopt GRI G3 Guidelines. First time that independent auditors assessed and verified the content of the Report, in accordance with the GRI principles.

GRI "A+ application level" was met.

➤ 2008 Include feedback received from stakeholders in Greece.





TITAN Group Annual Report milestones

➤ 2010 Adopt GRI G3 Guidelines. The first company in Greece to be assessed at the Advanced Level as defined by the U.N. Global Compact criteria.

Country reports disclosed by Serbia and FYRoM

➤ 2013 Publishing of the 1st Integrated Report in accordance with the International Framework Consultation Draft (IIRC).

Country reports disclosed by Kosovo and Egypt.





International Standards followed by the Integrated Annual Report

- The Consultation Draft of the International Integrated Reporting Framework (IIRC) served as a guide in developing the structure of the Integrated Report.
- ➤ The Annual Report was developed to satisfy the A+ assurance level for GRI G3.1 and corresponds to the "advanced" level U.N. Global Compact criteria for Communication on Progress.



Stakeholder acknowledgement

- ➤ Signatories of the UN-backed Principles for Responsible Investment
- Financial organizations like IFC and EBRD
- CSR & Sustainability Report ranked 1st in Greece for the fifth consecutive year by the University of Aegean
- > Local communities
- Local authorities and regulators
- > NGOs
- ➤ Business associations



International Standards followed by the Integrated Annual Report

- Moreover, TITAN Group has also incorporated the following international standards
 - * AA 1000 SES for stakeholder engagement
 - **❖ WBCSD/CSI** guidelines and protocols for measuring and assessing safety performance, CO₂ and air emissions
 - **❖** Global Reporting Initiative (GRI G3.1) guidelines
 - **UN Global Compact** guidelines for Communication on Progress regarding the integration and application of the ten principles.

... and now what?



Commit to change



Embed CSR in the organization

"GOWIDE"

· Drive CSR across the value chain

"GO LONG"

• Balance long-term and short-term interests

"GO LOCAL"

· Adapt policies and practices to local market priorities and realities